

## **Clinical Systems Support and Training**

## www.pracsavvy.com.au

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Welcome to 2024 and to what is looking like a fairly pocket-size version of the newsletter. I do wonder what the year ahead holds, for instance:

- Will MyMedicare reveal itself to be actually useful?
- Will anyone still be using MD by the end of the year?
- Will anyone who uses Helix actually start liking it?
- Will ERX manage a prolonged period of E-script stability?
- ♦ Will Real-time prescription monitoring become accessible for Tas GPs via BP/MD?
- Will preventative health initiatives result in deserted hospitals?
- Will people stop asking about inserting scans of GP signatures into documents?
- Will someone open a medical practice and not call it a hub?
- Will Pride Month be extended to Pride Quarter?

These are the questions that haunt me. On the topic of hubs, and let's be honest, you can never have enough of them, the one at Bellerive has undergone a bit of a name change and rebrand to this:



Kudo's for a simple and easy for humans to understand logo. From what I've seen there are some makeover plans for the entire building that make the whole place look rather good. Something nice to look at whilst your waiting for your chips to be ready at Cripps.

Not to be negative (who am I kidding!) but a belated raspberry award for 2023 goes to Healius whose pathology labs around the country (including TML) had apparently quietly stopped <u>uploading pathology results to MyHR</u> at the beginning of September due to some issues they were having with the federal government, a fact that I only became aware of just after the last newsletter.

<u>Not happy Jan</u> at undermining faith in the MyHR as well as the messaging from people like myself...actually mainly just me. Happily after a stern talking to from the usually mild mannered health minister Mark Butler, they have resumed uploading (as far as I'm aware). It does sound like uploading to MyHR for all imaging and pathology labs will be compulsory by this time next year.

Still on MyHR at the time of writing it appears that BP haven't yet fixed the display issues with some of the overview reports as mentioned in my last newsletter. It turns out that the problem is caused by a compulsory Microsoft update which prevents BP from rendering those 3 reports properly. As mentioned in the last newsletter, there are other ways you can access this information in MyHR, (albeit not laid out as neatly). BP are also suggesting you can download the reports to the patient record, then export them to your desktop, then open them external to BP. Not so much a workaround as a work around and around. Looking forward to them fixing this in Orchid SP2, if not earlier.

Still on BP, and one of the more meticulous local doctors has noticed that since the Orchid SP1 update, if you right click on a medication to alter the dose, the auto-generated entry in your progress notes does not show the medication being altered or the dosage it was changed *from*. If you generate a script for the changed medication, it will be easy to make sense of what's occurred. However, if you generate multiple scripts, it won't be obvious from the daily notes which script had the dosage altered. The GP in question has also flagged that Healthlink Smartform referrals do not automatically generate a notes entry, unlike regular documents that are created. I have passed both of these issues on to BP.

Templates

Templates updated or created last month at my website <a href="here:">here:</a>

Royal Flying Doctor Service Physical Health Referral (North)